

DDJ-400

DJ Controller
Contrôleur pour DJ
DJ Controller
DJ Controller
Controlador DJ
Controlador para DJ
DJ Контроллер
DJ コントローラー

[pioneerdj.com/support/
rekordbox.com/](http://pioneerdj.com/support/rekordbox.com/)

For FAQs and other support information for this product, visit the above site.

Concernant les questions les plus fréquemment posées et les autres informations de support à propos de ce produit, veuillez vous rendre sur le site ci-dessus.

Besuchen Sie für FAQs und andere Support-Informationen die oben aufgeführte Website.

Per FAQ e altre informazioni di supporto per questo prodotto, visitare il sito sopra indicato.

Voor FAQ's en andere supportinformatie voor dit product, bezoek de bovengenoemde website.

Para consultar las preguntas frecuentes y otra información de soporte de este producto, visite el sitio de arriba.

Relativamente às FAQ e outras informações de apoio relacionadas com este produto, visite o site em cima.

Ответы на часто задаваемые вопросы и другую информацию о поддержке данного устройства см. на приведенном выше веб-сайте.

上記のサイトで、本製品のFAQなどのサポート情報をご覧いただけます。

商品相談・修理受付・付属品購入窓口のご案内

お取り扱いにお困りのとき、本書の巻末をご覧ください。

保証書付き

Operating Instructions (Quick Start Guide)

Mode d'emploi (Guide de démarrage rapide)

Bedienungsanleitung (Kurzanleitung)

Istruzioni per l'uso (Guida di avvio veloce)

Handleiding (Snelstartgids)

Manual de instrucciones (Guía de inicio rápido)

Manual de instruções (Guia de início rápido)

Инструкции по эксплуатации

(Краткое руководство пользователя)

取扱説明書(クイックスタートガイド)

EAC

English

Français

Deutsch

Italiano

Nederlands

Español

Português

Русский

日本語

WARNING

This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near this equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain or moisture.

D3-4-2-1-3_A1_En

WARNING

To prevent a fire hazard, do not place any naked flame sources (such as a lighted candle) on the equipment.

D3-4-2-1-7a_A1_En

Operating Environment

Operating environment temperature and humidity: +5 °C to +35 °C (+41 °F to +95 °F); less than 85 %RH (cooling vents not blocked)

Do not install this unit in a poorly ventilated area, or in locations exposed to high humidity or direct sunlight (or strong artificial light).

D3-4-2-1-7c*_A2_En

When using this product, confirm the safety information shown on the bottom of the unit.

D3-4-2-2-4_B1_En

WARNING

Store small parts out of the reach of children and infants. If accidentally swallowed, contact a doctor immediately.

D41-6-4_A1_En

This product is for general household purposes. Any failure due to use for other than household purposes (such as long-term use for business purposes in a restaurant or use in a car or ship) and which requires repair will be charged for even during the warranty period.

K041_A1_En

The graphical symbol  placed on the product means alternating current.

The graphical symbol  placed on the product means direct current.

The graphical symbol  placed on the product means Class II equipment.

For Europe and other areas

CAUTION

TO PREVENT THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

D3-4-2-1-1_B1_En

CAUTION

This product is evaluated in moderate and tropical climate condition.

For Europe



If you want to dispose this product, do not mix it with general household waste. There is a separate collection system for used electronic products in accordance with legislation that requires proper treatment, recovery and recycling.

Private households in the member states of the EU, in Switzerland and Norway may return their used electronic products free of charge to designated collection facilities or to a retailer (if you purchase a similar new one).

For countries not mentioned above, please contact your local authorities for the correct method of disposal.

By doing so you will ensure that your disposed product undergoes the necessary treatment, recovery and recycling and thus prevent potential negative effects on the environment and human health.

K058b_A1_En

For U.S.A. and other areas

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

D8-10-1-2_A1_En

Information to User

Alterations or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

D8-10-2_A1_En

FEDERAL COMMUNICATIONS COMMISSION DECLARATION OF CONFORMITY

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Product Name: DJ Controller

Model Number: DDJ-400

Responsible Party Name:

PIONEER ELECTRONICS (USA) INC.
SERVICE SUPPORT DIVISION

Address: 2050 W. 190th Street, Suite 100, Torrance,
CA 90504, U.S.A.

Phone: 1-310-952-2915

URL: pioneerelectronics.com

D8-10-4*_C1_En

For U.S.A. and Canada

IMPORTANT



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

CAUTION

RISK OF ELECTRIC SHOCK
DO NOT OPEN

CAUTION:

TO PREVENT THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

D3-4-2-1-1b_A1_En

The Safety of Your Ears is in Your Hands

Get the most out of your equipment by playing it at a safe level – a level that lets the sound come through clearly without annoying blaring or distortion and, most importantly, without affecting your sensitive hearing. Sound can be deceiving. Over time, your hearing “comfort level” adapts to higher volumes of sound, so what sounds “normal” can actually be loud and harmful to your hearing. Guard against this by setting your equipment at a safe level BEFORE your hearing adapts.

ESTABLISH A SAFE LEVEL:

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.
- Once you have established a comfortable sound level, set the dial and leave it there.

BE SURE TO OBSERVE THE FOLLOWING GUIDELINES:

- Do not turn up the volume so high that you can’t hear what’s around you.
- Use caution or temporarily discontinue use in potentially hazardous situations.
- Do not use headphones while operating a motorized vehicle; the use of headphones may create a traffic hazard and is illegal in many areas.

S001a_A1_En

For U.S.A.

CAUTION

This product is evaluated in moderate climate condition.

IMPORTANT SAFETY INSTRUCTIONS

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer’s instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

D3-7-13-69_En

IMPORTANT NOTICE

THE MODEL NUMBER AND SERIAL NUMBER OF THIS EQUIPMENT ARE ON THE REAR OR BOTTOM. RECORD THESE NUMBERS ON PAGE 11 FOR FUTURE REFERENCE.

D36-AP9-3*_A1_En

Before start

How to read this guide

Thank you for buying this Pioneer DJ product.

- This guide provides a brief description of the procedures up until connecting the unit to your PC/Mac and outputting audio. For the detailed procedures, refer to "Operating Instructions" on the Pioneer DJ site. Read both this guide and "Operating Instructions" which include important information to be understood before using this unit.
In particular, be sure to read safety regulations.
- In this guide, names of buttons and terminals indicated on the unit, names of menus in the PC/Mac screen, etc., are indicated within square bracket ([]). (e.g. [File], [CUE] button, [PHONES] output terminal)
- Please note that the screens and specifications of the software described in this guide as well as the external appearance and specifications of the hardware are currently under development and may differ from the final specifications.
- Please note that depending on the operating system version, web browser settings, etc., operation may differ from the procedures described in this guide.
- Please note that the language on the screens of the software described in this guide may differ from the language on your screens.

Features

This unit is an all-in-one DJ controller designed specifically for "rekordbox dj."

It's interfaces incorporating various controls such as "JOG," "TEMPO slider," etc. are positioned with enough space, and make DJ performances for functions on "rekordbox dj" comfortably.

What's in the box

- USB cable
- Warranty (for some regions)¹⁾
- Operating Instructions (Quick Start Guide) (this guide)
- rekordbox dj license key card

¹⁾ The included warranty is for the European region.

- For the North American region, the corresponding information is provided on the last page of both the English and French versions of the "Operating Instructions (Quick Start Guide)."
- For the Japanese region, the corresponding information is provided on the back cover of the "Operating Instructions (Quick Start Guide)."

Note

Please keep the license key because it cannot be provided again.

Acquiring the manual

The various instructions are sometimes provided as files in PDF format. Adobe® Reader® must be installed in order to view files in PDF format.

Viewing the Latest Version of the "Operating Instructions"

1 Launch a web browser on PC/Mac and access the Pioneer DJ site below.

pioneerdj.com

- To select your language, click the flag icon or GLOBAL icon on the upper-right screen, and then select an area and language.

2 Click [Tutorials, manuals & documentation] under [Support].

3 Click [DDJ-400] in the [DJ CONTROLLER] category.

4 Click the desired language from the list.

Viewing "rekordbox Introduction"

"rekordbox Introduction" explains through setting up rekordbox.

1 Launch a web browser on the PC/Mac and access the "rekordbox.com".

rekordbox.com

2 Click [Manual] under [Support].

3 Click a language of "rekordbox introduction."

About rekordbox

- rekordbox is comprehensive software which can manage audio tracks and make DJ performances.
- rekordbox dj is a DJ performance function of rekordbox. You can use this function after entering the license key which is shown on the supplied license key card for rekordbox dj.

Minimum operating environment

Supported operating systems CPU and required memory	
Mac: macOS High Sierra 10.13 / Sierra 10.12 / OS X 10.11 (latest version)	Intel® processor Core™ i7, i5, i3 4 GB or more of RAM
Windows: Windows® 10 / Windows® 8.1 / Windows® 7 (latest service pack) 32 bit / 64 bit	Intel® processor Core™ i7, i5, i3 4 GB or more of RAM
Others	
USB port	A USB 2.0 port is required to connect the PC/Mac with this unit.
Display resolution	Resolution of 1 280 × 768 or greater
Internet connection	An Internet connection is required for registering the rekordbox user account and downloading the software.

- Operation is not guaranteed on all PC/Mac, even if all the required operating environment conditions indicated here are fulfilled.
- Depending on power saving settings of PC/Mac, etc., the CPU and hard disk may not provide sufficient processing capabilities. For laptop in particular, make sure the PC/Mac is in the proper conditions to provide constant high performance (for example by keeping the AC power connected) when using rekordbox.
- Use of the Internet requires a separate contract with an internet service provider and payment of provider fees.
- Operating System support assumes you are using the latest point release for that version.
- To check the latest information on the operating environment and compatibility, and to acquire the latest operating system, refer to [System requirements] under [Support] of "rekordbox.com".

Step 1

Installing rekordbox

➞ page 6

Access "rekordbox.com", and then install the rekordbox software.



Step 2

Connecting devices and this unit

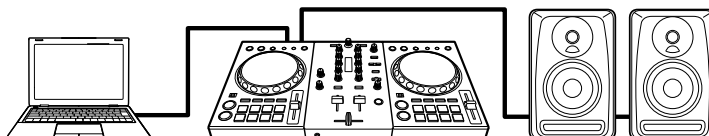
➞ page 7

Connect to your PC/Mac.

- Be sure to use the USB cable supplied with the unit for optimum performance.

Connect speakers with a built-in amplifier.

- If you output sound from your PC/Mac, this connection is not necessary.

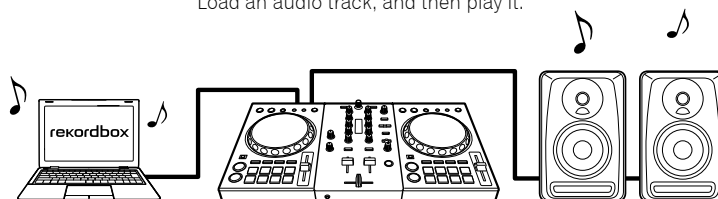


Step 3

Playing an audio track

➞ page 8

Load an audio track, and then play it.



Step 1 Installing rekordbox

Getting started for rekordbox

If you are using rekordbox for the first time, or rekordbox Ver. 4.x or lower is used currently, install rekordbox with the following procedure.
If rekordbox Ver.5.x is already installed, update rekordbox to the latest version using the Update Manager which is shown when starting rekordbox.

Installing rekordbox

1 Launch a web browser on PC/Mac, open rekordbox download page from the following site, and then download rekordbox.

rekordbox.com

For Windows, select 32 bit or 64 bit version according to your PC.

2 Double-click the downloaded file to unzip.

3 Double-click the unzipped file to start the installer.

4 Read the terms of the license agreement carefully, and then follow screens to install if you agree.

- If you do not agree to the contents of the license agreement, stop installing.

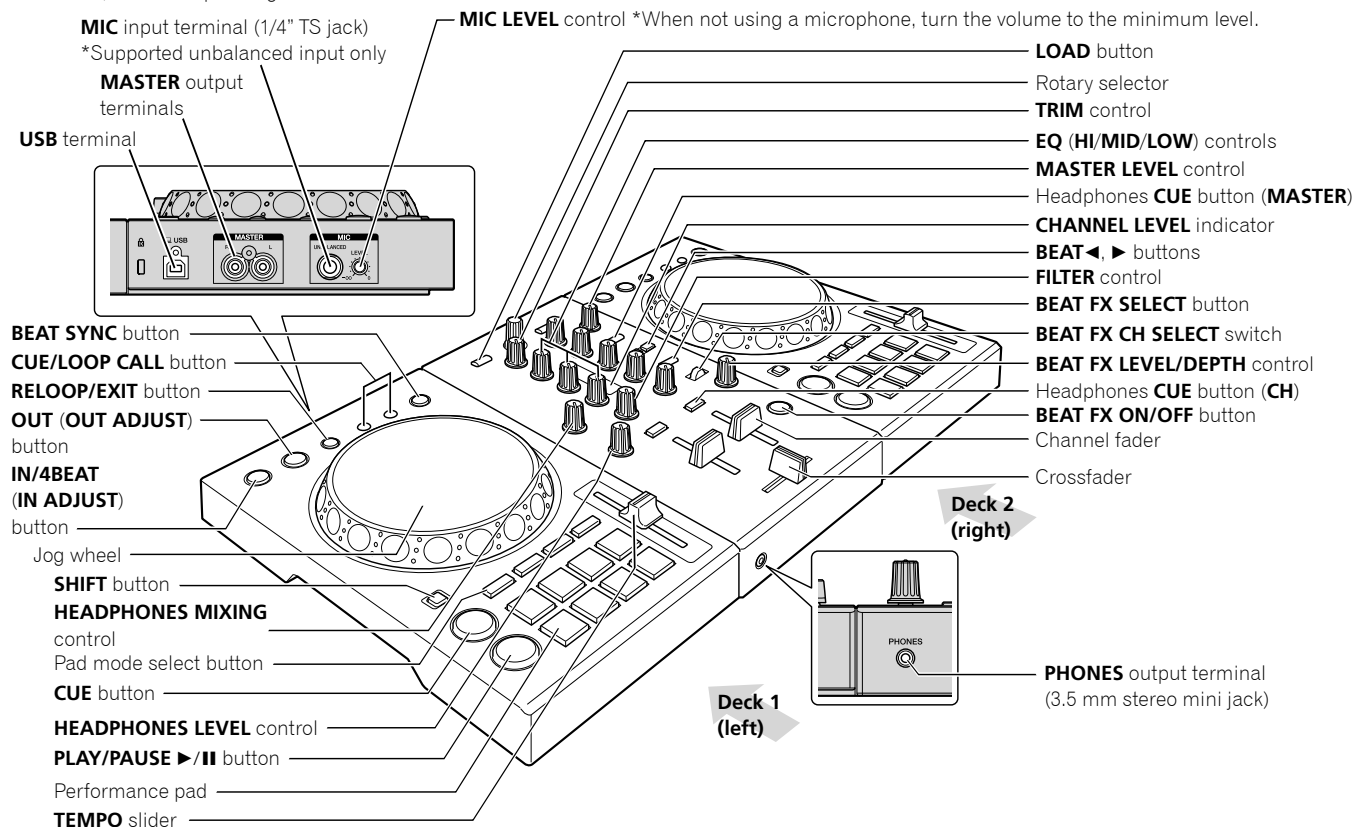
5 When the screen for completing the installation appears, follow screens to finish the installer.

rekordbox installation is completed.

Step 2 Connecting devices and this unit

Names of Parts

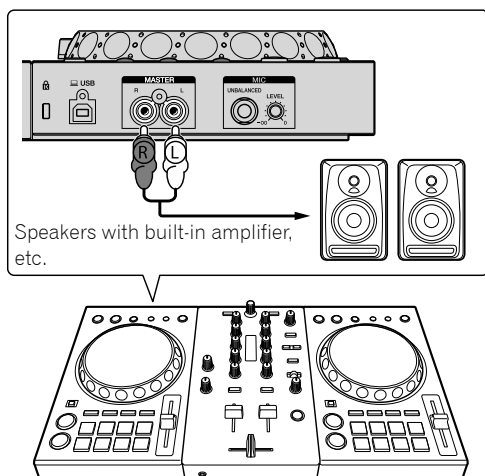
For details, see the "Operating Instructions" of this unit.



Connecting speakers with a built-in amplifier to the unit with an audio cable (RCA)

Connect speakers with built-in amplifier, etc. to the [MASTER] output terminals of this unit.

- An audio cable (RCA) is not included with this unit. Please provide it yourself separately.

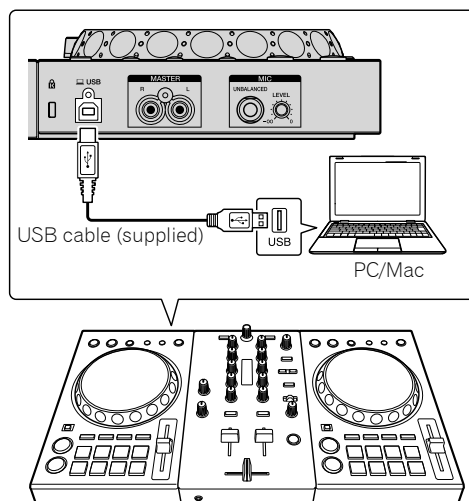


- For details on connecting the input/output terminals, see the "Operating Instructions" of this unit.
- Turn the volume of the device(s) (speakers with built-in amplifier, etc.) connected to the [MASTER] output terminals to an appropriate level. Note that the output sound may be loud if the volume is set too high.

Connecting your PC/Mac to the unit

1 Connect your PC/Mac to the unit via a USB cable.

Make a direct connection with the supplied USB cable for optimum performance. A USB hub cannot be used.



2 Turn on your PC/Mac.

3 Turn on the device(s) (speakers with built-in amplifier, etc.) connected to the output terminal.

Step 3 Playing an audio track

Starting rekordbox

It is necessary to register an account for using rekordbox.
It is necessary to activate rekordbox dj using the supplied license key.
For details about each procedure, click **[Manual]** under **[Support]** of the following site, and then refer to "rekordbox introduction."
rekordbox.com

For Mac

In Finder, open the **[Applications]** folder, and then double-click the **[rekordbox]** icon.

For Windows 10

In **[Start]** menu, click the **[rekordbox]** icon under **[Pioneer]**.

For Windows 8.1

In **[Apps view]**, click the **[rekordbox]** icon.

For Windows 7

In the Windows **[Start]** menu, click the **[rekordbox]** icon under **[All Programs] > [Pioneer] > [rekordbox X.X.X]**.

Checking the speaker setup

Depending on your audio environment, click  at the right-upper of rekordbox screen to turn on/off the audio output from the speaker of PC/Mac. (PC MASTER OUT feature)

- When connecting the unit to PC/Mac for the first time, audio is output from the speaker of PC/Mac. ( lights up.)
- When connecting the unit to the speakers with built-in amplifier, click  to turn off the audio output from the speaker of PC/Mac. ( lights off).

Checking audio setup

Check that **[Audio]** settings of **[Preferences]** on rekordbox are set as followings.

For Mac

[Audio]: [DDJ-400]

[Output channels]:

[Master Output]: [DDJ-400 : MASTER + audio device name on Mac]

[Headphones Output]: [DDJ-400 : PHONES]

- When **[PC MASTER OUT]** is off, **[Master Output]** in the **[Audio]** settings is **[DDJ-400 : MASTER]**.

For Windows

[Audio]: [DDJ-400 WASAPI]

[Output channels]:

[Master Output]: [DDJ-400 WASAPI : MASTER + audio device name on PC]

[Headphones Output]: [DDJ-400 WASAPI : PHONES]

- When **[PC MASTER OUT]** is off, **[Master Output]** in the **[Audio]** settings is **[DDJ-400 WASAPI : MASTER]**.

Adding audio tracks into [Collection]

The **[Collection]** screen contains a list of audio track files managed by rekordbox.

Register audio tracks on your PC/Mac to rekordbox, and analyze them so they can be used on rekordbox.

1 Click [Collection] on the tree view.

A list of tracks which are registered in **[Collection]** is displayed.

2 Open Finder or Windows Explorer, and then drag & drop audio track files or folders with audio track files into the audio track list.

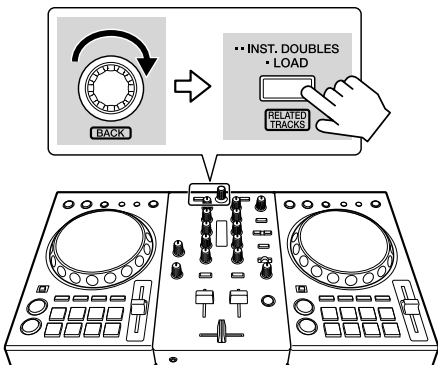
Audio track files are added into **[Collection]**, and then analyzing of waveform information for audio track files starts. Wait until analyzing of all audio track files is completed.

Loading an audio track into a deck of the unit

This section explains how to load an audio track into Deck 1 (left) as an example.

Turn the rotary selector to select an audio track from **[Collection]**, and then press the **[LOAD]** button on Deck 1 (left).

The selected track is loaded.



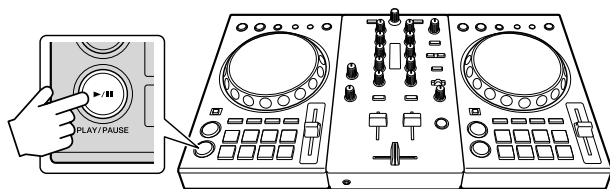
Playing a track

This section explains how to output sound from Deck 1 (left) as an example.

1 Set the positions of the controls, etc., as shown below.

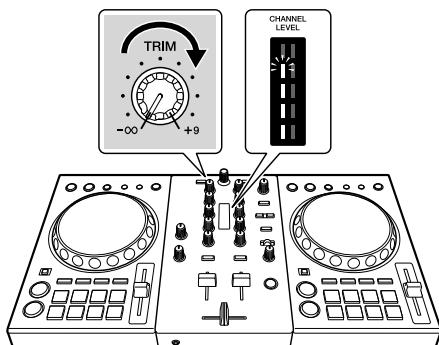
Names of controls, etc.	Position
TRIM control	Turned fully counterclockwise
EQ (HI/MID/LOW) controls	Center position
FILTER control	Center position
Channel fader	Bottom position
MASTER LEVEL control	Turned fully counterclockwise
Crossfader	Center position

2 Press the [PLAY/PAUSE ►/II] button to play the track.

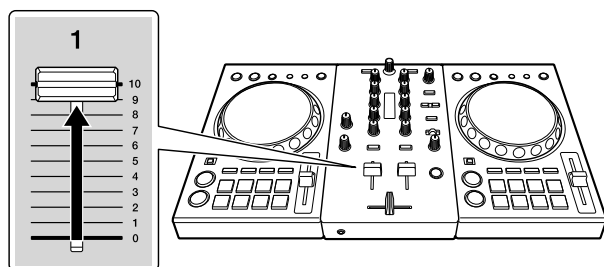


3 Turn the [TRIM] control.

Adjust the [TRIM] control so that the [CHANNEL LEVEL] indicator's orange indicator lights at the peak level.

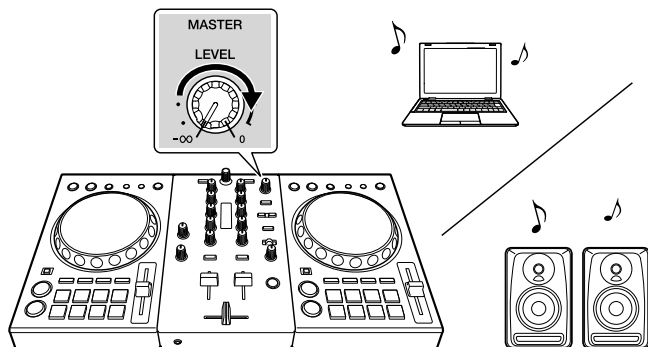


4 Move the channel fader to the maximum level.



5 Turn the [MASTER LEVEL] control to adjust the audio level of the speakers.

Adjust the audio level output from the [MASTER] output terminals to an appropriate level.



- To adjust the volume for speakers of PC/Mac, operate speakers of PC/Mac instead of using the [MASTER LEVEL] control.
- If the sound is not output from the [MASTER] output terminals or this unit is not recognized on your PC/Mac, access to the Pioneer DJ support site, and then refer to [FAQ].
pioneerdj.com/support/

Additional information

Changing settings

- For details about procedure to change settings for this unit, refer to "Changing settings" on "Operating Instructions".

Troubleshooting

- If you think that there is something wrong with this unit, check the items in the "Troubleshooting" section on the "Operating Instructions" of this unit, or access to the following Pioneer DJ support site, and then refer to [FAQ] of [DDJ-400].
pioneerdj.com/support/
Also, refer to [Support] > [FAQ] on "rekordbox.com".
Sometimes the problem may lie in another component. Inspect the other components and electrical appliances being used. If the problem cannot be rectified, ask your nearest Pioneer authorized service center or your dealer to carry out repair work.
- This unit may not operate properly due to static electricity or other external influences. In this case, proper operation may be restored by turning off the unit, waiting for 1 minute, then turning on the unit.

About trademarks and registered trademarks

- Pioneer DJ is a trademark of PIONEER CORPORATION, and is used under license. rekordbox and KUVO are trademarks or registered trademarks of the Pioneer DJ Corporation.
- Mac, macOS, OS X and Finder are trademarks of Apple Inc., registered in the U.S. and other countries.
- Windows is a registered trademark of Microsoft Corporation in the United States and other countries.
- Intel and Intel Core are trademarks of Intel Corporation in the U.S. and/or other countries.
- Adobe and Reader are trademarks or registered trademarks of Adobe Systems Incorporated in the U.S. and/or other countries.
The names of companies and products mentioned herein are trademarks or registered trademarks of their respective owners.

Cautions on copyrights

rekordbox restricts playback and duplication of copyright-protected music contents.

- When coded data, etc., for protecting the copyright is embedded in the music contents, it may not be possible to operate the program normally.
- When rekordbox detects that coded data, etc., for protecting the copyright is embedded in the music contents, processing (playback, reading, etc.) may stop.

Recordings you have made are for your personal enjoyment and according to copyright laws may not be used without the consent of the copyright holder.

- Music recorded from CDs, etc., is protected by the copyright laws of individual countries and by international treaties. It is the full responsibility of the person who has recorded the music to ensure that it is used legally.
- When handling music downloaded from the Internet, etc., it is the full responsibility of the person who has downloaded the music to ensure that it is used in accordance with the contract concluded with the download site.

About the license key

- Activation with the license key is allowed for up to 2 PC/Mac with the same account.
- If you are changing to a new PC/Mac, connect to internet, and then deactivate the license key on the old PC/Mac.
- Do not throw the old PC/Mac before deactivating.
- For details about deactivating the license, refer to "rekordbox Operation Instructions."

Specifications

General – Main Unit

Power supply.....	DC 5 V
Rated current.....	500 mA
Main unit weight.....	2.1 kg (4.6 lb)
Max. dimensions	482 mm (W) × 58.5 mm (H) × 272.4 mm (D) (19.0 in. (W) × 2.3 in. (H) × 10.7 in. (D))
Tolerable operating temperature.....	+5 °C to +35 °C
Tolerable operating humidity.....	5 % to 85 % (no condensation)

Audio Section

Sampling rate	44.1 kHz
D/A converter.....	24 bits
Rated output level/Load impedance	
MASTER OUT.....	2.1 Vrms/10 kΩ
Frequency characteristic	
USB	20 Hz to 20 kHz
S/N ratio (rated output, A-WEIGHTED)	
USB	103 dB
Total harmonic distortion	
USB	0.005 %
Input impedance	
MIC	3 kΩ or higher
Output impedance	
MASTER OUT.....	1 kΩ or less
HEADPHONES.....	10 Ω or less

Input / Output terminals

MIC input terminal	
1/4" TS jack	1 set
MASTER OUT output terminal	
RCA pin jack	1 set
HEADPHONES output terminal	
3.5 mm stereo mini jack	1 set
USB terminal	
B type	1 set

- The specifications and design of this product are subject to change without notice.
- © 2018 Pioneer DJ Corporation. All rights reserved.

Pioneer Dj

Pioneer DJ Americas, Inc.
LIMITED WARRANTY
 WARRANTY VALID ONLY IN THE U.S.A. AND CANADA

WARRANTY

Pioneer DJ Americas, Inc. (PDJA) warrants that products distributed by PDJA in the U.S.A. and Canada that fail to function properly under normal use due to a manufacturing defect when installed and operated according to the owner's manual enclosed with the unit will be repaired or replaced with a unit of comparable value, at the option of PDJA, without charge to you for parts or actual repair work. Parts supplied under this warranty may be new or rebuilt at the option of PDJA.

THIS LIMITED WARRANTY APPLIES TO THE ORIGINAL OR ANY SUBSEQUENT OWNER OF THIS PIONEER DJ PRODUCT DURING THE WARRANTY PERIOD PROVIDED THE PRODUCT WAS PURCHASED FROM AN AUTHORIZED PIONEER DJ DISTRIBUTOR/DEALER IN THE U.S.A. OR CANADA. YOU WILL BE REQUIRED TO PROVIDE A SALES RECEIPT OR OTHER VALID PROOF OF PURCHASE SHOWING THE DATE OF ORIGINAL PURCHASE OR, IF RENTED, YOUR RENTAL CONTRACT SHOWING THE PLACE AND DATE OF FIRST RENTAL. IN THE EVENT SERVICE IS REQUIRED, THE PRODUCT MUST BE DELIVERED WITHIN THE WARRANTY PERIOD, TRANSPORTATION PREPAID, ONLY FROM WITHIN THE U.S.A. AS EXPLAINED IN THIS DOCUMENT. YOU WILL BE RESPONSIBLE FOR REMOVAL AND INSTALLATION OF THE PRODUCT. PDJA WILL PAY TO RETURN THE REPAIRED OR REPLACEMENT PRODUCT TO YOU WITHIN THE U.S.A.

PRODUCT WARRANTY PERIOD

	Parts	Labor
DJ Audio and Video	1 Year	1 Year

The warranty period for retail customers who rent the product commences upon the date product is first put into use (a) during the rental period or (b) retail sale, whichever occurs first.

WHAT IS NOT COVERED

IF THIS PRODUCT WAS PURCHASED FROM AN UNAUTHORIZED DISTRIBUTOR, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THIS PRODUCT IS SOLD STRICTLY "AS IS" AND "WITH ALL FAULTS".

PIONEER DJ SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL AND/OR INCIDENTAL DAMAGES.

THIS WARRANTY DOES NOT APPLY IF THE PRODUCT HAS BEEN SUBJECTED TO POWER IN EXCESS OF ITS PUBLISHED POWER RATING.

THIS WARRANTY DOES NOT COVER THE CABINET OR ANY APPEARANCE ITEM, USER ATTACHED ANTENNA, ANY DAMAGE TO RECORDS OR RECORDING TAPES OR DISCS, ANY DAMAGE TO THE PRODUCT RESULTING FROM ALTERATIONS, MODIFICATIONS NOT AUTHORIZED IN WRITING BY PIONEER DJ, ACCIDENT, MISUSE OR ABUSE, DAMAGE DUE TO LIGHTNING OR TO POWER SURGES, SUBSEQUENT DAMAGE FROM LEAKING, DAMAGE FROM INOPERATIVE BATTERIES, OR THE USE OF BATTERIES NOT CONFORMING TO THOSE SPECIFIED IN THE OWNER'S MANUAL.

THIS WARRANTY DOES NOT COVER THE COST OF PARTS OR LABOR WHICH WOULD BE OTHERWISE PROVIDED WITHOUT CHARGE UNDER THIS WARRANTY OBTAINED FROM ANY SOURCE OTHER THAN A PIONEER DJ AUTHORIZED SERVICE COMPANY OR OTHER DESIGNATED LOCATION. THIS WARRANTY DOES NOT COVER DEFECTS OR DAMAGE CAUSED BY THE USE OF UNAUTHORIZED PARTS OR LABOR OR FROM IMPROPER MAINTENANCE.

ALTERED, DEFACED, OR REMOVED SERIAL NUMBERS VOID THIS ENTIRE WARRANTY

NO OTHER WARRANTIES

PIONEER DJ LIMITS ITS OBLIGATIONS UNDER ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO A PERIOD NOT TO EXCEED THE WARRANTY PERIOD. NO WARRANTIES SHALL APPLY AFTER THE WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

TO OBTAIN SERVICE

PDJA has appointed a number of Authorized Service Companies throughout the U.S.A. and Canada should your product require service. To receive warranty service you need to present your sales receipt or, if rented, your rental contract showing place and date of original owner's transaction. If shipping the unit you will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to an Authorized Service Company. Package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include your name, address and telephone number where you can be reached during business hours.

On all complaints and concerns in the U.S.A. and Canada call Customer Support at 1-800-872-4159.

For hook-up and operation of your unit or to locate an
 Authorized Service Company, please call or write:
 CUSTOMER SUPPORT
 PIONEER ELECTRONICS (USA) INC.
 P.O. BOX 1720
 LONG BEACH, CALIFORNIA 90801
 1-800-872-4159
<http://www.pioneerelectronics.com>

DISPUTE RESOLUTION

Following our response to any initial request to Customer Support, should a dispute arise between you and Pioneer DJ, Pioneer DJ makes available its Complaint Resolution Program to resolve the dispute. The Complaint Resolution Program is available to you without charge. You are required to use the Complaint Resolution Program before you exercise any rights under, or seek any remedies, created by Title I of the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act, 15 U.S.C. 2301 *et seq.*

To use the Complaint Resolution Program call 1-800-872-4159 and explain to the customer service representative the problem you are experiencing, steps you have taken to have the product repaired during the warranty period and the name of the authorized Distributor/Dealer from whom the Pioneer DJ product was purchased. After the complaint has been explained to the representative, a resolution number will be issued. Within 40 days of receiving your complaint, Pioneer DJ will investigate the dispute and will either: (1) respond to your complaint in writing informing you what action Pioneer DJ will take, and in what time period, to resolve the dispute; or (2) respond to your complaint in writing informing you why it will not take any action.

RECORD THE PLACE AND DATE OF PURCHASE FOR FUTURE REFERENCE

Model No. _____ Serial No. _____ Purchase Date _____

Purchased From _____

KEEP THIS INFORMATION AND YOUR SALES RECEIPT IN A SAFE PLACE

UCP0515

To register your product, find the nearest authorized service location, to purchase replacement parts, operating instructions, or accessories, please go to one of following URLs :

Pour enregistrer votre produit, trouver le service après-vente agréé le plus proche et pour acheter des pièces de rechange, des modes d'emploi ou des accessoires, reportez-vous aux URL suivantes :

In the USA/Aux Etats-Unis or In Canada/Aux Canada
<http://www.pioneerelectronics.com>

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